

## QUICK FACTS - HELP WITH LOGINS AND PASSWORDS

### USBC Community Login

- USBC Community Login is the term used for USBC's Single Sign-On initiative that will allow bowlers to use the same username and password in multiple USBC applications.
- USBC Community Login is being used for:
  - \* SMART Portal
  - \* BOWL.com
  - \* Tournament Registration
  - \* Center Certification
  - \* Collegiate Tournament Portal
  - \* Find-a-Member
  - \* BowITV
  - \* Tournament Sub-boards
  - \* Junior Gold Qualifier Portal
  - \* Mobile App

More applications will be added over time.

- One username is related to one USBC ID. A username cannot be associated with multiple USBC IDs.
  - \* **For example:** *If a parent has two children with SMART scholarships, the parent would have a separate username for each child, and possibly a third login for themselves, so they can register for tournaments or use the mobile app.*
- Forgot Password? Use the "Forgot password" link to receive a reset password email, which will change your password for all Community Login applications.

## FAQ

### USBC ID

1. **Is the USBC ID important with USBC Community login?**  
This depends on what you want to do. You do not need to connect an ID to have a login. If you want to go into a member-only area, such as Find-a-Member, you will need to connect to a USBC ID that has membership. If you want to go into a SMART account, you will need an ID that is connected to a SMART account.
2. **I only want one username (login) for my husband, two children and myself. Is this possible?**  
No. Each person is unique and has different benefits, which is identified by your USBC ID. So, each person will need their own login.
3. **Does the username have to be an active email?**  
Yes, and email addresses are verified.
4. **My username is one email address, but I have a different email in my SMART profile. Which one will SMART use for communicating with me?**  
For SMART-related news, the profile email will be used.

5. **I only want one email for communication for my three children who each have their own SMART account. How can I do this?**

Log into each SMART account, click on “SMART Program” and “Personal Profile”.

Make sure the email address is the one you want us to use to communicate with you. If not, use the “Edit Profile” button at the bottom of the page and make the correction.

6. **I’m logged in but can’t get into SMART.**

This could be:

- a. Your login is not connected to a SMART account. To check, go to BOWL.com and click “My USBC” in the upper-right-hand corner. Using the dropdown, go to “Edit Profile” and go to “Memberships”. This will show the name and USBC ID of the person logged in.
- b. We have not received your scholarship. Please check with the person who is giving the scholarship to see when it will be submitted.
- c. You may have more than one USBC ID/SMART account. Please check Find-a-Member and if you have multiple USBC IDs, email [SMART@bowl.com](mailto:SMART@bowl.com) with all IDs, your name and complete address. We will merge your IDs, which will merge your SMART accounts all under one ID.