



## USBC CHAMPIONSHIPS TOURNAMENTS KEY POINTS AND FAQ

### Key Points

- The 2020 Open Championships are now scheduled to start Sept. 12 and the 2020 Women's Championships will start Sept. 19.
- USBC is shifting the Open and Women's Championships to later in the year to give our bowlers more time to focus on their personal situations in this difficult time.
- In surveys, many bowlers said they still would like to participate in the tournament late in the year, if public health conditions allow it to be possible. Moving the tournaments to September gives everyone a chance to consider their options and plan for their own circumstances.
- USBC is working closely with our host venue and its partners to provide a quality experience for our bowlers.
- USBC will modify its format for the 2020 tournaments, having only one team compete on a pair. This allows for increased social distancing for bowlers.
- The tournaments will feature a shorter daily squad schedule, without early-morning or late-night squads. A survey showed 62% of Open Championships registered teams are interested in bowling in the fall, while 37% of Women's Championships teams expressed interest.
- Since there is a lot of uncertainty, the schedule is built with some flexibility. Additional team squads can be added every other day or tournament dates can be extended if more teams want to compete.
- With the 2020 championships taking place after Aug. 1, and in the new bowling season, the 2020-2021 rules will be followed at these events, including the no-balance hole rule.

### Frequently Asked Questions

1. **What do I need to do to change my team to the new dates?**

Public registration will re-open Monday, April 27, at noon (Eastern) for team captains for both the Open and Women's Championships.

This will provide teams some time to discuss dates and consider their situation. Once public registration is open, feel free to reschedule your team(s) through the online system. We understand some teams may be ready to reschedule sooner, but we ask that you be patient as everyone works through this difficult situation.

Please visit REG.BOWL.com and log in under your USBC Community login. You will be able to move your team(s) to any available date and time that is open between:

Open Championships	Sept. 12 and Nov. 21 (last team date)
Women's Championships	Sept. 19 and Oct. 18 (last team date)

2. **Is the tournament limited to a set number of teams this year?**

The new dates and one team on a pair means limited spots are available; however, we can add additional weeks, if more teams want to compete in the 2020 tournaments.

3. **What are the squad times for the Open and Women's Championships?**

At the 2020 Open Championships, each day there will be a team squad at 2 p.m. and doubles/singles squads at 8 a.m., 11 a.m., and 9:30 p.m. The 6 p.m. time slot will alternate between a team squad and a doubles/singles squad.

The 2020 Women's Championships will have team squads at 11 a.m. and 5:30 p.m., and doubles/singles squads at 8 a.m. and 2:30 p.m.

4. **Can new teams still enter?**

Yes, when public registration re-opens, new teams can purchase entries, as well.

5. **Can I email my changes?**

Yes, but it may take more time and you are not guaranteed your preferred dates and times. USBC staff will handle emails as quickly as possible and in the order they are received. You can change your dates immediately online once the tournament opens for public registration on Monday, April 27, at noon (Eastern).

6. **What if I want to move my entry to 2021 or get a refund for the 2020 event?**

Open Championships: Submit an email request to [USBCOpenChampionships@bowl.com](mailto:USBCOpenChampionships@bowl.com). To move to 2021, include captain's name and number of teams, plus your requested team and doubles/singles dates/times for the 2021 event. To withdraw, submit captain's name, what you want to cancel (including entry numbers is a tremendous help) with number of teams, sets of doubles/singles and number of all-events.

Women's Championships: Submit an email request to [USBCWomensChampionships@bowl.com](mailto:USBCWomensChampionships@bowl.com). To move to 2021, include captain's name and requested team and doubles/singles dates/times for the 2021 event. To withdraw, submit captain's name, what you want to cancel (including entry numbers is a tremendous help) with number of teams, sets of doubles/singles and number of all-events.

7. **What if I'm a team coordinator and a member of the Captain's Club?**

Coordinators who oversee five (5) or more teams will go through a similar pre-registration process, as they did earlier this year. USBC will email all Captain's Club members who still have five or more teams. You will fill out the pre-reservation form, selecting your preferred dates and times, and a USBC staff member will process your registration.

Coordinators will receive forms no later than Friday, April 17, and pre-registration will be completed on Sunday, April 26. After that date, any coordinators who have

not rescheduled can simply move their teams in the system by visiting REG.BOWL.com.

Please understand, if you have fewer than the five teams required to maintain your Captain's Club status, we ask you to wait until public registration opens on Monday, April 27, at noon (Eastern).

**8. What is the Captain's Club?**

The USBC Captain's Club is a program for team coordinators at the USBC Open Championships and USBC Women's Championships to earn various rewards and benefits, depending on the number of teams:

- Bronze (5-9 registered teams)
- Silver (10-14 registered teams)
- Gold (15-19 registered teams)
- Platinum (20-plus registered teams)

Coordinators receive advanced access to pre-register teams for future tournament dates. More information about the program is on our website.

**9. Is it too late to join the Captain's Club or rejoin if I've fallen below the five-team requirement?**

No. If you want to add or bring additional teams that would push you over the lowest threshold to participate, you are welcome to do so. To be added or reinstated, please notify us by email for consideration at:

[USBCOpenChampionships@bowl.com](mailto:USBCOpenChampionships@bowl.com); or  
[USBCWomensChampionships@bowl.com](mailto:USBCWomensChampionships@bowl.com)

**10. What if I don't want to bowl this year?**

USBC understands bowlers may prefer to skip the 2020 event and our staff will work to accommodate your decision. You have the option to transfer to the 2021 tournament at no charge or you may receive a full refund. There are no additional transfer or cancellation fees.

**11. I have a consecutive-years streak, but I can't make it to the 2020 tournament, since it was moved to the fall. Does that mean my streak ends?**

Individuals who were registered to bowl, but were not able to attend the 2020 tournament, will not get credit for the year of participation but their consecutive streaks will remain intact.

**12. What if I've already canceled for 2020 and want to bowl on the new dates?**

Our survey results indicated, from those who canceled, that 36% of the Open Championship competitors had an interest in competing in the fall and 75% of the Women's Championship competitors did as well. If you rolled your funds to 2021, contact the tournament office and they can assist you with reactivating your 2020 entry. If you received a refund, you simply can log in to your account and purchase a spot on the newly released dates.

**13. My team is going but I don't want to bowl. How do I cancel?**

You need to tell your team captain. They are responsible for roster changes and the

entry fee of the team.

**14. I have multiple teams. Does everyone have to make the same decision?**

No, each team can make a decision that best suits them

**15. When does USBC intend to open registration for the 2021 Women's Championships in Chicago?**

Right now, our focus is providing customer service for 2020 events. After our 2020 bowlers are successfully rescheduled, USBC will prepare our 2021 registration for the Women's Championships. We will update our team captains through regular newsletter communication.

**16. Is USBC refunding any travel expenses?**

No, but please note:

- Lodging: Any hotels booked through MyBowlingVacation.com are reservations, with only some a one-day hold fee. Most hotels at the events have a 24-hour to 48-hour cancellation policy, with some at 72 hours. Simply cancel your reservation before that timeframe and you will be fully refunded
- Airlines: USBC encourages you to contact the airline, as a majority have offered consumers the ability to cancel/change flights without a fee
- Third-party bookings: USBC encourages those wishing to cancel their upcoming participation in a USBC event to contact those individual companies to see what they will do for you. Unfortunately, USBC has no control over pre-paid reservations.

**17. Will USBC refund any other expenses related that were pre-paid?**

No. If you booked additional trips, excursions or activities alongside an upcoming USBC event, we recommend you coordinate with those individual businesses, as they are outside of USBC's control.

**18. What will USBC do about vendors at the Open and Women's Championships?**

USBC will communicate with each vendor its current preventative plans and will mandate additional policies, as appropriate.

**19. How is USBC planning for social distancing within the event?**

USBC has reduced the number of teams competing each day in the current squad schedule and will have only one team on a pair. We will be in communication with our host venues and follow public health directives. Additional sanitation stations will be in place. Participant flow, space markings and occupancy limits will be in place, and photo and squad room processes will be adjusted, based on public health guidelines.

**20. I was scheduled on the Friendship Squad for the Women's Championships. What happens to my reservation?**

The new date of the Women's Championships Friendship Squad is Oct. 1, 2020. All Friendship Squad teams will be moved to that date. If that date doesn't work for your group, please contact the tournament office to make other arrangements or cancel.